



# TAILORED COMMUNICATION SOLUTION

# STAFCO

OFFICE • HOSPITALITY • HOME

**STAFCO LTD,  
COLNE**

**SECTOR:** Hospitality

**EMPLOYEES:** 1-5

**SITES:** 1

**PRODUCTS:**

- YEALINK W73P Portable Handsets
- CISCO mobile webex app

*“Recently, we had the pleasure of working with GBIS Communications, who provided us with a 2-user phone system along with a mobile Webex app.*

*I must say, the phone system has been nothing short of great, and the service provided by James from GBIS Communications has been excellent.*

*We highly recommend GBIS Communications for their exceptional services.”*

ALEX HEAP, STAFCO SALES MANAGER

## OVERVIEW

**STAFCO Ltd** is a family-run business specialising in providing not only great-tasting coffee but also top-quality coffee machines and cleaning products tailored for coffee machines and accessories.

## BUSINESS NEEDS

In the fast-paced hospitality industry, effective communication is crucial. STAFCO required a reliable phone system that would enable seamless communication within their organisation and enhance their responsiveness to customer enquiries. Equally essential was the retention of their existing phone number, coupled with the demand for a mobile solution to stay connected while on the move.

## THE END RESULT

GBIS Communications provided a customised communication solution that not only met but exceeded expectations. This comprehensive solution included a 2-user phone system, thoughtfully integrated with a mobile Webex app. Crucially, it allowed STAFCO to keep their cherished existing phone number while enjoying the benefits of modern communication technology.

### The Benefits:

- **Efficient Communication:** The new phone system facilitated smooth and efficient communication within the organisation, enabling STAFCO to address customer needs promptly.
- **Mobile Connectivity:** With the mobile Webex app, STAFCO's team could stay connected even when they were on the move, ensuring they never missed important calls or enquiries.
- **Streamlined Operations with Existing Number:** Retaining their trusted phone number simplified STAFCO's operations significantly. They had a single, dependable source for all their communication needs.